



Neil Howard Telecoms has become a Re-Tell Gold Partner

Blackburn, Lancashire - February 25th 2008: Neil Howard Telecoms has announced that has become a Re-Tell Gold Partner.

Re-Tell works to help professional businesses of all sizes, from the FTSE 100 to SMEs and people at home to improve their efficiency, effectiveness and productivity on the telephone.

Business people acknowledge that it would help them to be able to review the quality of the calls in their business. Sometimes a customer calls in to say that something that they have been promised has not happened; or staff spend their valuable time retelling a colleague about a conversation that they have had.

The "retelling" of this information in an accurate and easy way would add to the profitability of any business. Retell's aim is to try to help businesses to do this through the advice about, and the manufacturing and supply of telephone recording and monitoring equipment and other closely related equipment such as business class answering machines.

Howard Jones, Managing Director at Neil Howard Telecoms, said "We are very pleased to have become a Re-Tell Gold Partner. Customers are requiring advanced solutions to run their businesses more efficiently and we need to make sure that we have the right solutions for them. Unfortunately, there are still conflicts in business about who said what, and our customers are demanding protection against this, hence our partnership with Re-Tell."

Neil Howard Telecoms was established in 1985 and has over 20 years of experience in telecommunications. They work to a simple philosophy; Listen to the needs of each customer and help them to choose the best communications solution: From Voice to Landline & IP Telephony, Data and Vehicle Tracking, guaranteeing total satisfaction. The shared vision of every one of their employees is their biggest asset.

Richard Winterburn, Strategic Partner Manager at Retell, said "We are delighted to welcome Neil Howard Telecoms on board the scheme; the approach of both companies is to absolutely delight customers with our service by always going the extra mile".



MAKING THE RIGHT CONNECTION®

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ABOUT NEIL HOWARD TELECOMS

Neil Howard Telecoms was established in 1985, with over 20 years experience in telecommunications.

How can we help you?



VOICE



LANDLINE & IP TELEPHONY



DATA



VEHICLE TRACKING